

Refund Policy

As Wellzones GF customers, you are protected by Australian Consumer Guarantees. You are entitled to a replacement or in some cases, a refund only when a product is not of acceptable quality

Wellzones GF is not responsible for damage that may occur to an order after pickup or delivery. We take all care and effort to ensure the integrity and quality of all products. All orders that leave our kitchen are produced with the highest care possible. Once an order is received by a customer, we no longer have control over the appearance of the product. We provide Product Allergen information to all customers through our Pre-order online store (<https://www.wellzones.com.au/pre-order>). If an order is damaged during transit or anywhere that is not on the Wellzones GF premises, it is at the discretion of Wellzones GF to remedy accidental customer damage. If an order is not collected by a customer, Wellzones GF is unable to provide a refund for the order.